

Agenda

Innovations for the Connected Mining Enterprise Innovations for Supply Chain Management Innovations for Operational Risk Management

Value Map Mining 2014 – Focus of Today's Presentation







Human Resources	Core Human Resources and Payroll	Talent Management	Time and Attendance Management	Workforce Planning and Analytics	
Finance	Financial Planning and Analysis	Accounting and Financial Close	Treasury and Financial Risk Management	Collaborative Finance Operations	Enterprise Risk and Compliance Management
Procurement	Strategic Sourcing and Supplier Management	Procure to Pay with Business Network Collaboration	Business Network Extensions for Procure to Pay		
Information Technology	Application Lifecycle Management	IT Infrastructure Management	IT Portfolio and Project Management	IT Service Management	IT Strategy and Governance
Technology and Platform	Big Data Real-Tir	ne Enterprise Real-Time Analyt	ics Enterprise Ent Mobility	erprise Information Management Cloud So	lutions Application Integration



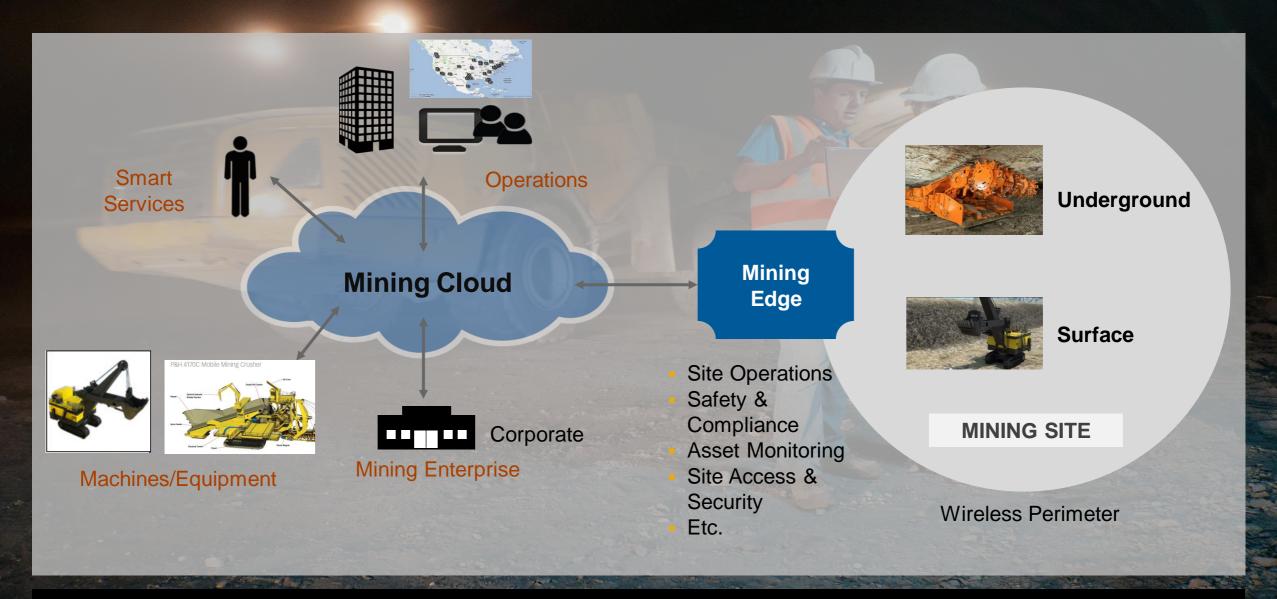
Innovations for the Connected Mining Enterprise

Optimize Mining Operations

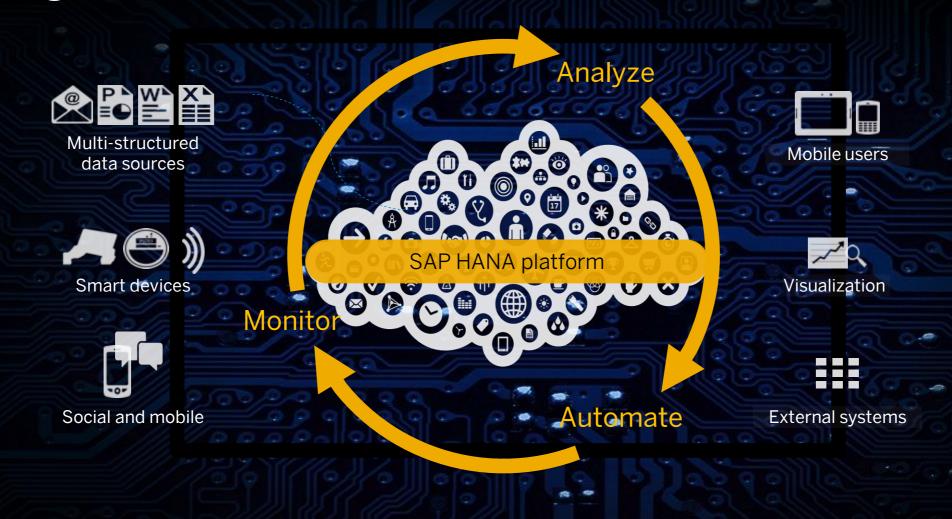


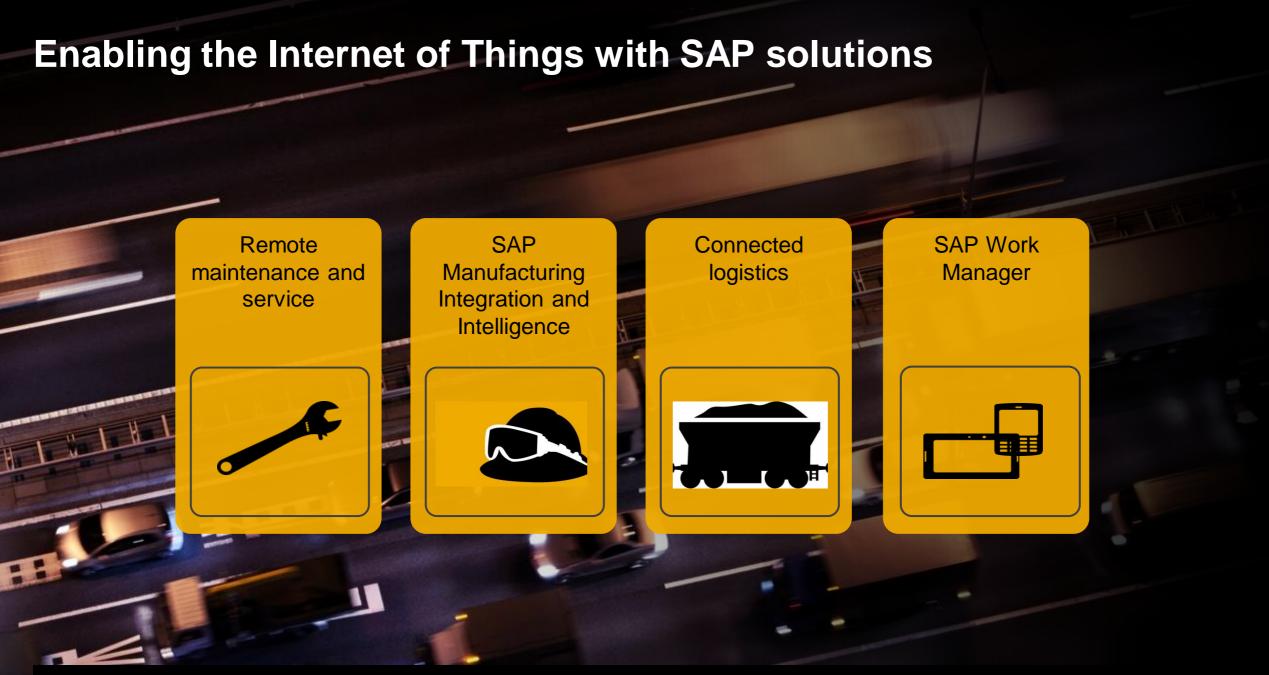


... to become a Connected Mining Enterprise

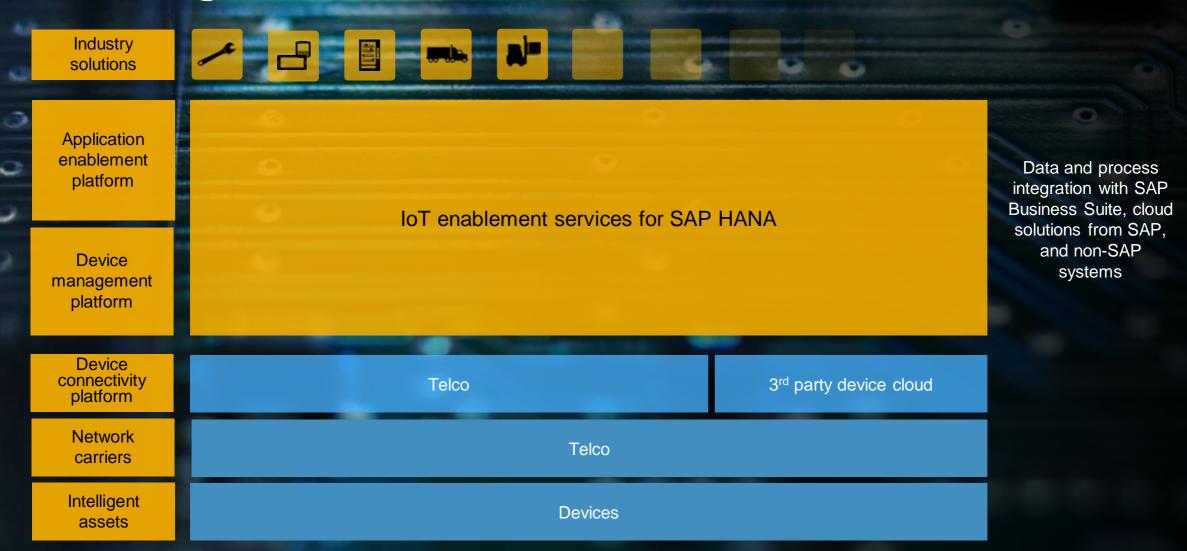


Powering the transformation





Enabling the Internet of Things with innovative technologies



Solution Stack HANA IoT Edition



Remote Maintenance & Service

SAP HANA IoT Edition

Device Modelling



Device Communication

Device Alert Management #



Device Management



Device Data Processing



Tools



Connectivity Platforms (by Telco)

3rd Party Device Cloud

Communication Networks (by Telcos)

IoT Connector

Devices



Top 3 IoT Scenarios





Supply chain optimization and after market sales and service opportunities based on next gen sensor arrays

Operational Monitoring



Established and emerging connected devices leveraging new and old connectivity paradigms

Business Process Transformation



End-to-end visibility of existing and emerging IoT based business models needs a standardized high performance infrastructure for decision support

Powered by **SAP HANA**

A completely re-imagined, modern platform for real-time connected business

What Is the concrete benefit of IoT for Remote Maintenance and Service

M2M started 15 years ago Island solutions for few, expensive assets

BI



ERP



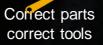
No process integration

Predictive Maintenance

Fewer routine maintenance visits: 20% - 70%*

Predictive Maintenance with SAP: Integration into Service Processes

ERP





Optimal portfolio



Correct guidance



Predictive spare parts managem<u>ent</u> **Predictive** technician

Guided maintenance

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Predictive Maintenance



First-time-fix-rate: +22%

Mean-time-to-repair: -28%

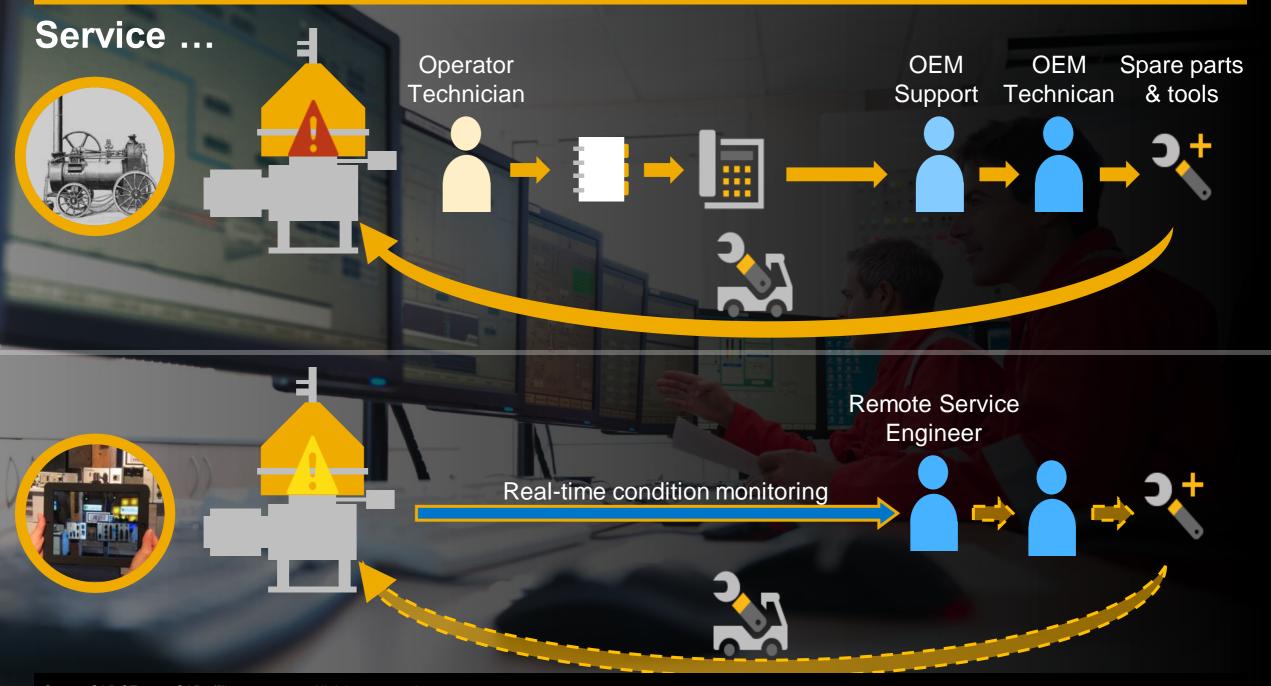
Remote fix rate: +27%

Service contract renewal: +6%

Service revenues increase: + 7%

(Source: Aberdeen Group)

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End-to-End Process for Maintenance & Service

Remote
Maintenance
and Service

Increase effectiveness



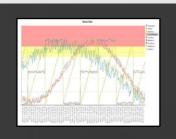
IT/OT Connectivity



Condition

Monitoring

Remote Service



Fault Pattern Recognition



Machine Health
Prediction

SAP CS / CRM / EAM

Increase efficiency

Create
Maintenance
or Service Order



Schedule Order



Execute Order on mobile device



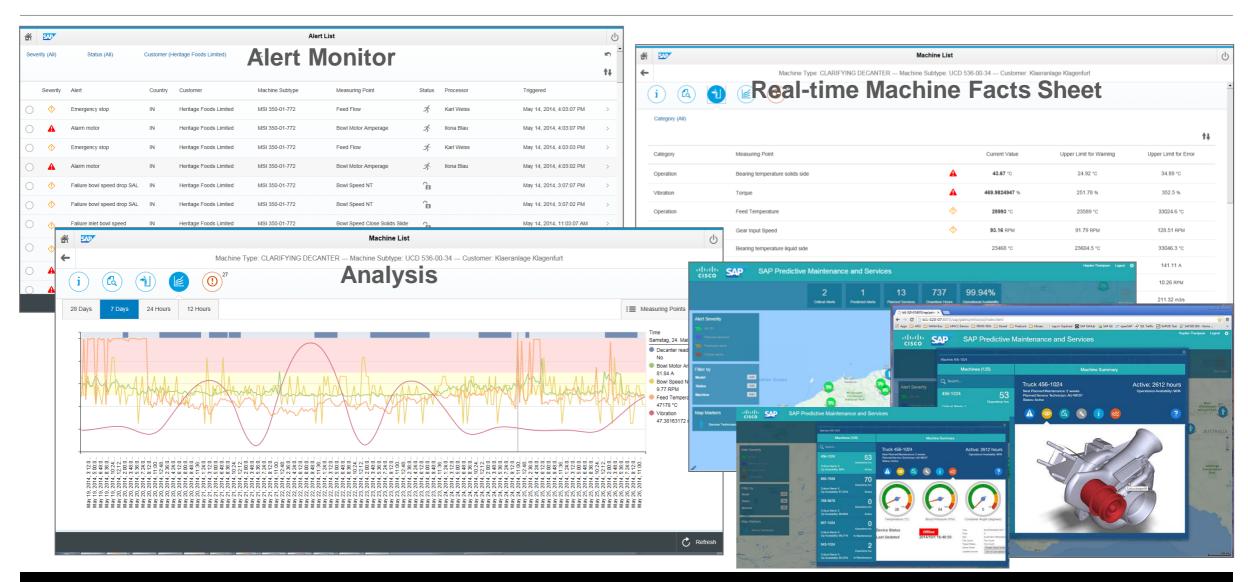
Visual Support



Watch: https://www.youtube.com/watch?v=UlpGDrSmg38

SAP Cloud for Remote Maintenance and Service

Features



Remote Maintenance and Service Road Map

Benefit

Sensor data visualization

and analysisDevice alerts via flexible

Remote Monitoring

- Device alerts via flexible threshold
- Machine health fact sheets

Condition Based Maintenance and Service

- KPIs definition
- Rule based action triggers
- Seamless integration into maintenance and service processes

Predictive Maintenance

- Machine health predictions
- Root cause analysis for engineering improvements
- Defect pattern analysis via unstructured data

Internet of Things Enablement Platform

- Device connectivity
- Device management

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Innovations for Supply Chain Management

Integrated Business Planning



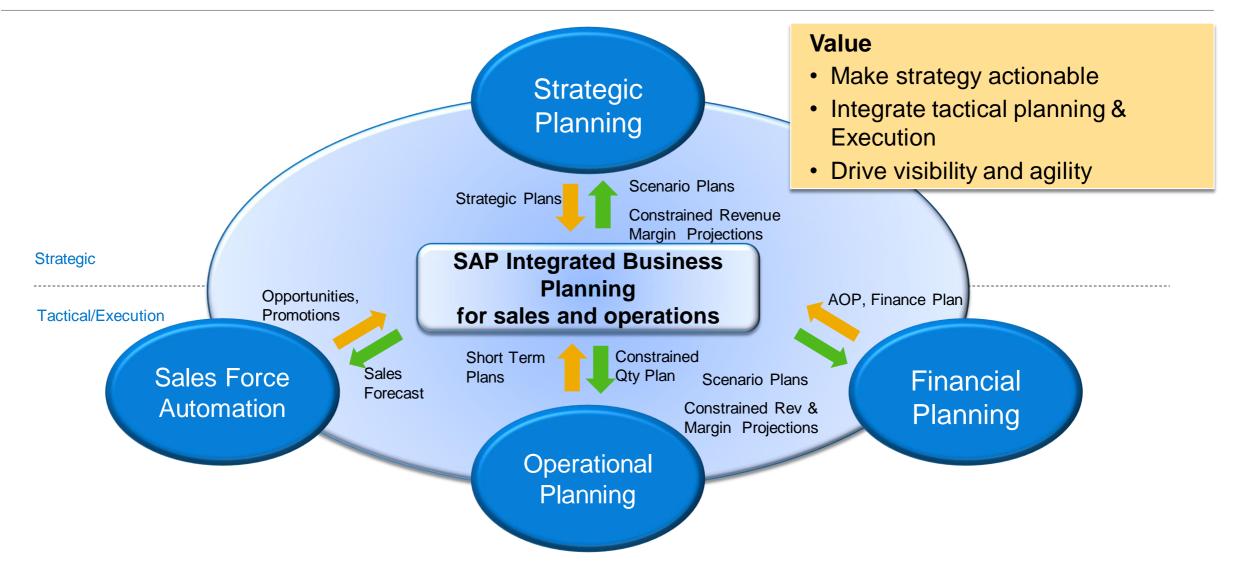
SAP Integrated Business Planning

World class solution for supply chain monitoring, sales and operations planning, demand management, inventory planning, supply planning, and response management

Supply Chain Monitoring



Where SAP Integrated Business Planning for sales and operations fits across enterprise planning



Unified Planning Environment

SAP Integrated Business Planning for sales and operations



Unified Planning Environment

- Single unified data model across
 Demand, Finance, Supply Chain to
 support both tactical and operational
 planning at any level of granularity &
 dimension
- Flexible process modeling
- Planning, Analytics & Collaboration driven off of this single model



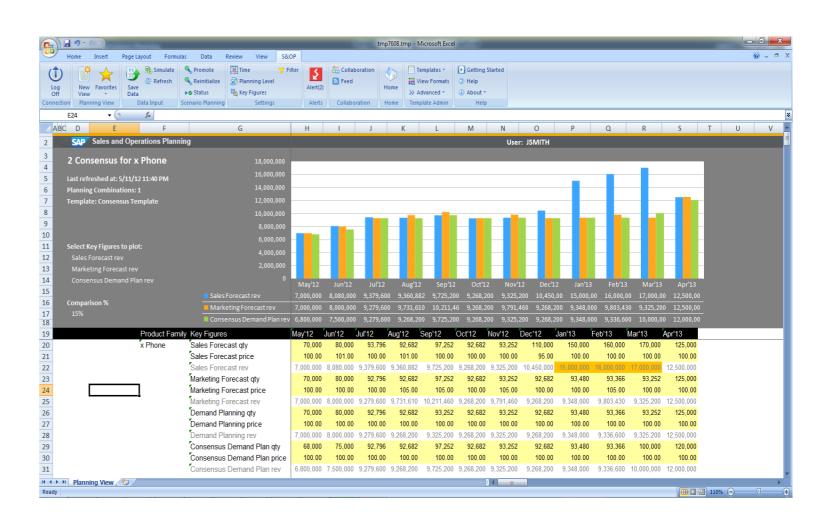
Real-Time Planning & Simulation Tools

SAP Integrated Business Planning for sales and operations



Real-Time Planning & Simulation Tools

- Consensus demand planning, Rough-cut capacity planning, Volume & revenue modeling,
- Alternative what-if scenarios for rapid decision-making across multiple key figures, dimensions
- Constraints at both detailed and aggregate level, R/T aggregation & disaggregation



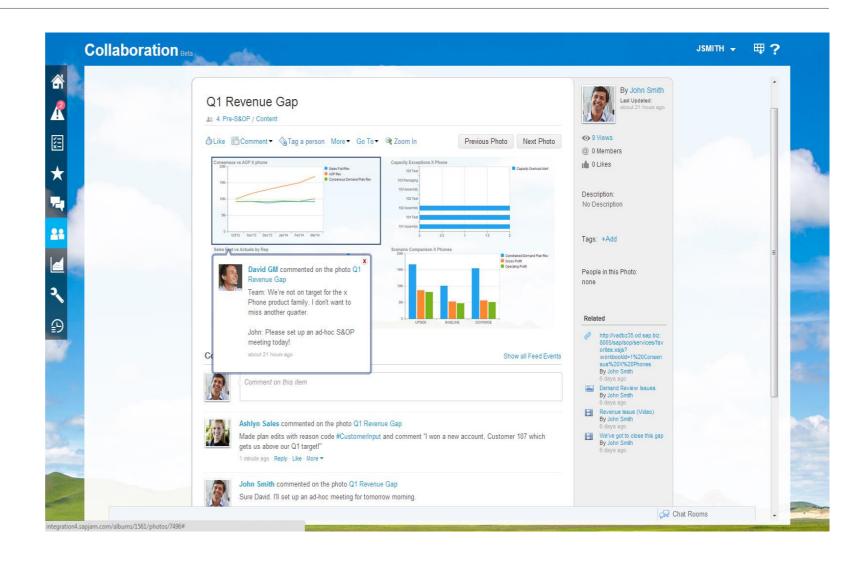
Contextual Process Orchestration

SAP Integrated Business Planning for sales and operations



Contextual Process Orchestration

- Contextually organize People, Documents, S&OP Process Steps, S&OP Data, Action items, Decisions, Alerts, etc. around the S&OP Process
- Enable People to stay on top of relevant, contextual updates



Advanced Analytics

SAP Integrated Business Planning for sales and operations



Advanced Analytics

- Evaluation of multiple levers to shape profitable demand
- Faster identification of problems through better visualization
- Compare scenarios, track KPIs, monitor trends across multiple dimensions, granularities in R/T
- End user personalization and sharing



Wrap up - SAP Integrated Business Planning for sales and operations



Deliver a cross departmental sales and operations plan balancing the impact on inventory, service levels and profitability

Business Benefits

- Create the optimal business plan to drive revenue growth and increase market share
- Effectively balance demand and supply and attain financial targets
- Increase speed and agility of planning and drive most profitable responses
- Improve forecast accuracy and on-time delivery

SAP Integrated Business Planning for supply

Overview

Goal

- · Generate a mid to long-term supply plan based on forecasts, orders, and inventory or safety stock targets.
- Utilize a multi level sourcing determination model for both distribution and Bills of Material
- Creation of either a constrained or unconstrained production, distribution, and procurement plan, using heuristics or optimization based algorithms.
- Development of rough cut capacity supply plan, with the ability to create and use simulation capabilities for scenario planning

Result

- Supply simulation as an extension of the sales and operations planning process
- Times series bucketed supply plan that can be used as constrained demand and an input for further processing

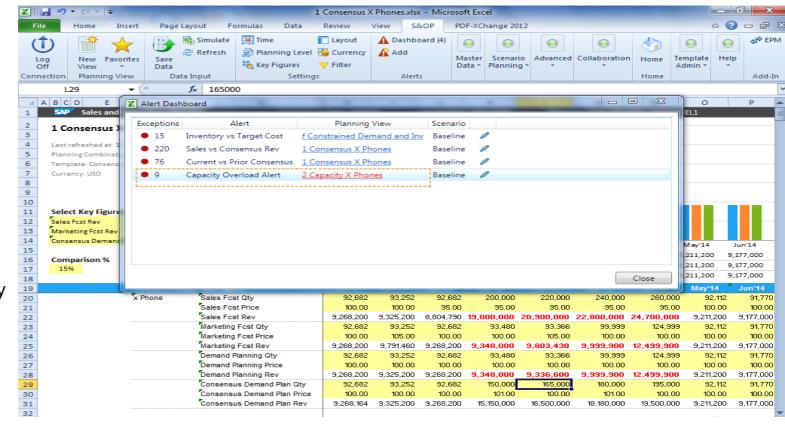


SAP Integrated Business Planning for supply



Real-Time Planning & Simulation Tools

- Utilize either heuristic or optimization algorithms to develop a constrained or unconstrained supply plan
- Meet optimized inventory targets set by IBP for inventory
- Gain visibility for projected stock or shortages at relevant levels of aggregation
- Use the embedded alerting capabilities to pinpoint where potential issues have been detected

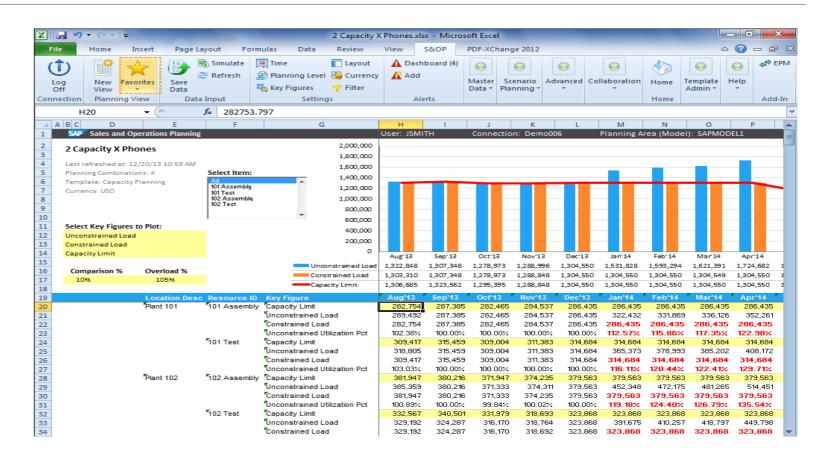


SAP Integrated Business Planning for supply

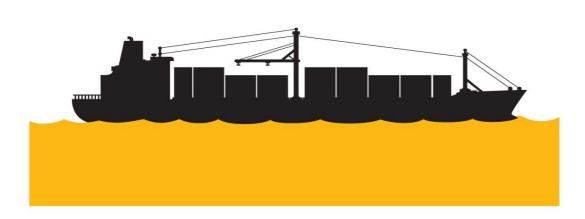


Supply Planning Environment

- Develop the Rough Cut Capacity Plan based upon various resources
- Plan based upon financial aspects that ensure the most profitable solution.
- Constraints at both material and capacity level can be modeled and used to constrain the plan.
- Use collaboration capabilities both internally and externally to make manual adjustments



Wrap up – SAP Integrated Business Planning for supply



Quickly adapt to changes in demand, considering the full supply chain model.

Plan production, distribution, and procurement to meet customer needs in a constrained or unconstrained mode.

Generate What-If analysis to provide visibility into potential scenarios.

Determine supply plan, to become constrained demand for further processing

Business Benefits

- Optimize sourcing and capacity utilization
- Maximize profit by determining most profitable way to satisfy demand requirements via supply alternatives
- Plan to inventory targets
- Improve customer service



Innovations for Transportation Management



SAP is rethinking Supply Chain Management

Supply Chain Management solution requirements



Provide an end-to-end **MONITORING** solution with real-time what-if decision support



Provide intuitive and predictive **PLANNING** and response management solutions



Provide a flexible & reliable business **NETWORK** to collaborate with partners



Provide industry specific and best in class **LOGISTICS** capabilities

SAP Supply Chain Management powered by SAP HANA

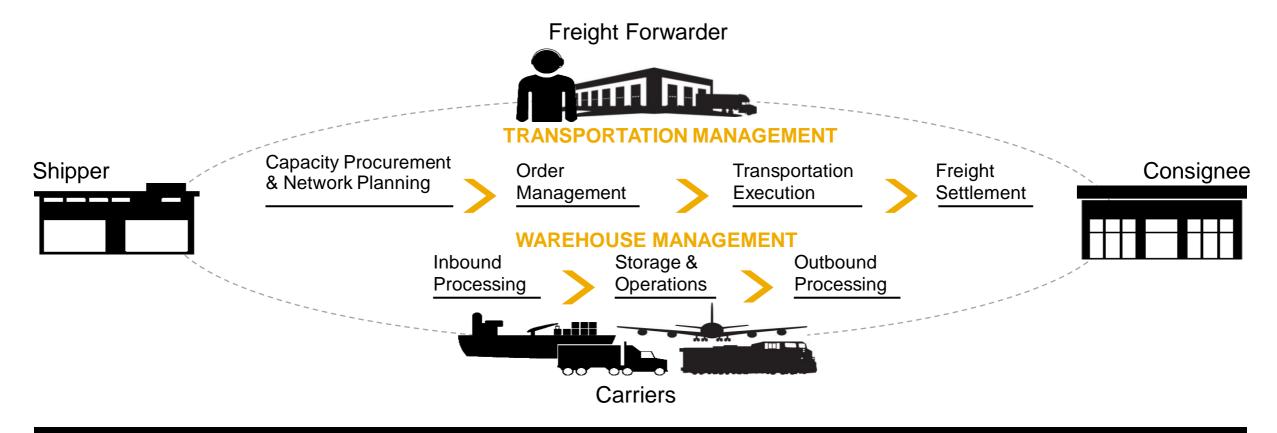




Supply Chain Execution

Processes, players and collaboration

Planning, orchestration, and execution of the physical movement of goods



SAP Transportation Management 9.1

SAP TM 9.1



Rail Transportation

- Order-to-Cash for rail carriers
- Quote-to-Pay for rail shippers

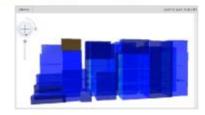
Strategic Freight Mgmt.

- Strategic Freight Procurement (buying)
- Quote-to-Contract (selling)



Further Innovations...

- Transportation Mgmt. Collaboration Portal
- Parcel management
- Load optimization
- Backhaul Planning
- Direct TM-EWM & **TM-CRM Integration**
- And much more...



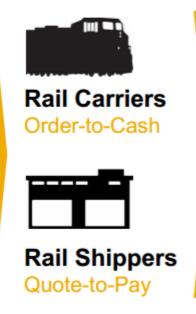
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TM 9.1: Rail Transportation

Rail Requirements



Processes



TM 9.1 Focus Topics

- Rail master data
 - Rail industry standards: stations, junctions, routings, rail cars...
 - Rail service products & standard operating procedures
- Rail quotation & contract mgmt.
 - Versioning, extensions and renewals
- Railcar management & analytics
 - Empty railcar dispatch/receipt, loading, monitoring
 - TM-PM integration (railcar maintenance)
- Rail order management
 - Rail-specific UI, fields, checks & workflow
 - Integration to rail operations systems
 - Rail-specific track + trace
 - Output management & connectivity preparation
- Rail charge management & invoicing
 - Rail rating, pricing, rate exception handling
 - Accessorial invoicing & dispute mgmt.

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TM 9.1 Ocean Booking Enhancements

- Support for Multi-Pick/ Multi-Drop Ocean Bookings
- Consolidation of transportation demands with different POL/POD
- Support for ocean bookings without consolidation (P2P)
- Freight unit locations, dates and quantities taken over on freight booking creation
- Adding freight units to existing freight bookings
- Change port sequence on the ocean booking
- Maintenance of laydays on the freight booking



Overview: Innovations Transportation Management 9.2

World-Class

& Real-time







Smart business for SAP TM

- Sample KPIs and reports
- Smart business; Fiori Apps

T&L Collaboration Portal

- Event Management (SAP EM) integration
- Invoice Submission
- Dispute Management
- Freight Agreement RFQ (sales side)

Management of empty containers or railcars

- Empty container or railcars in Forwarding Order Management
- Triangulation (optimized container movements)

ERP – TM Integration

- Scheduling agreement integration (SD/MM) Delivery proposal with actual quantities
- Goods issue triggered from TM
- Handling Unit for Outbound Shipment Integration

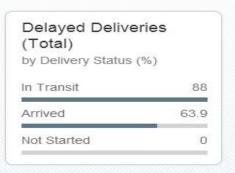
SAP Smart Business for TM / EM

Event Management



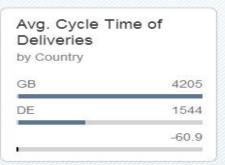


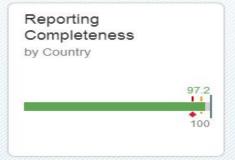


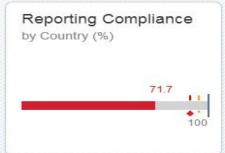










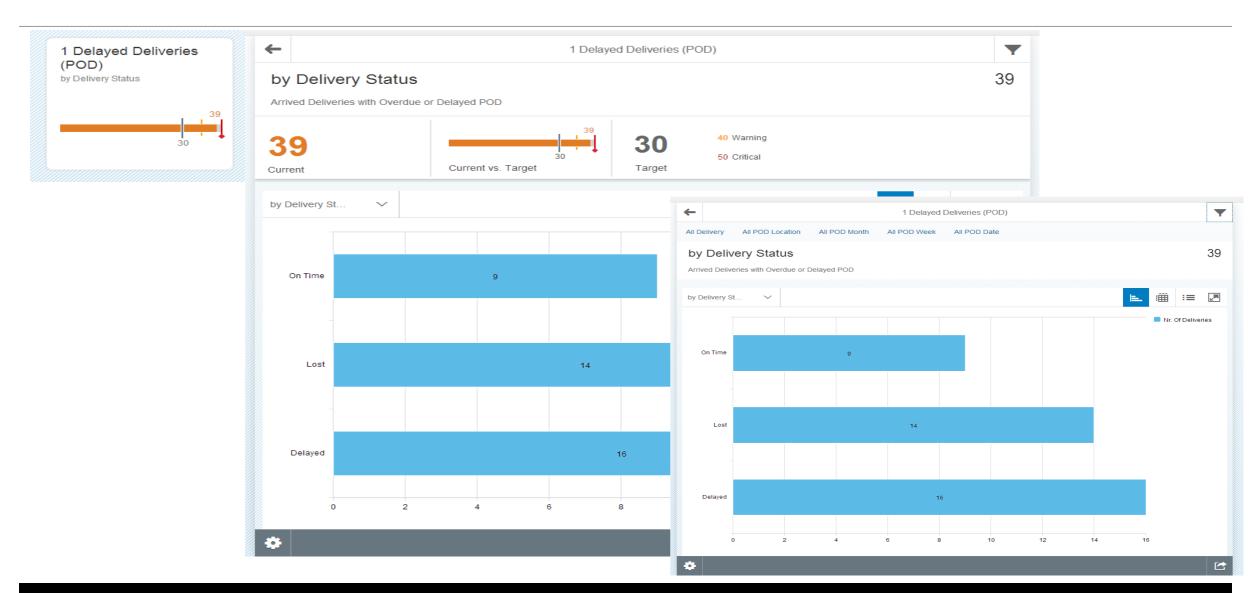


Delayed Deliveries (Total) by Delivery Status

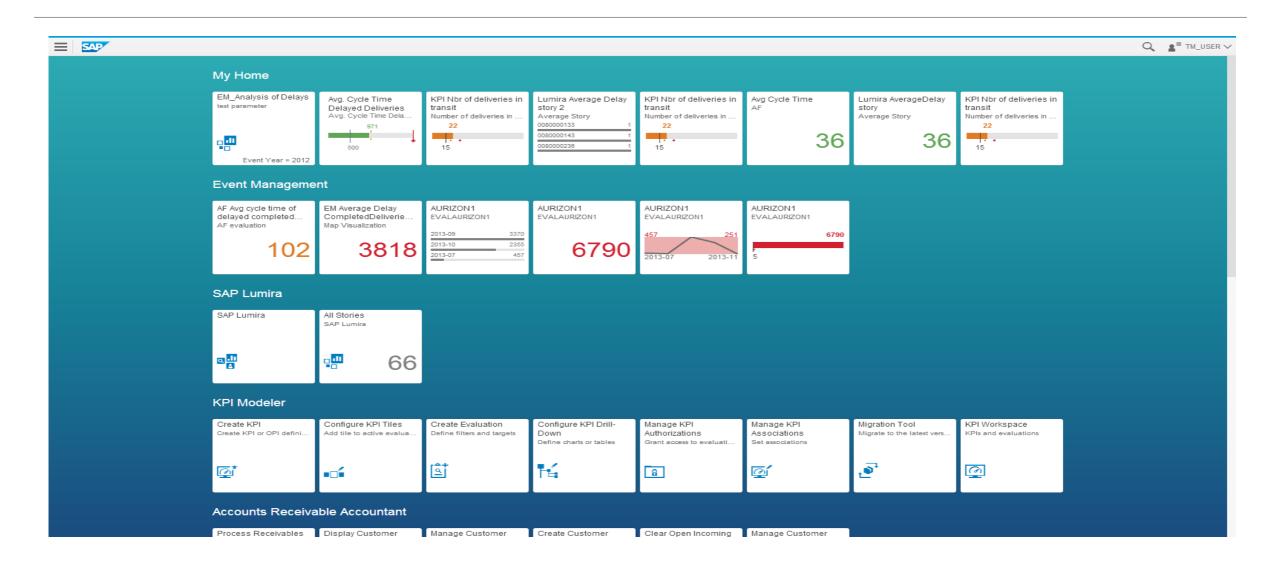
23.3%

36

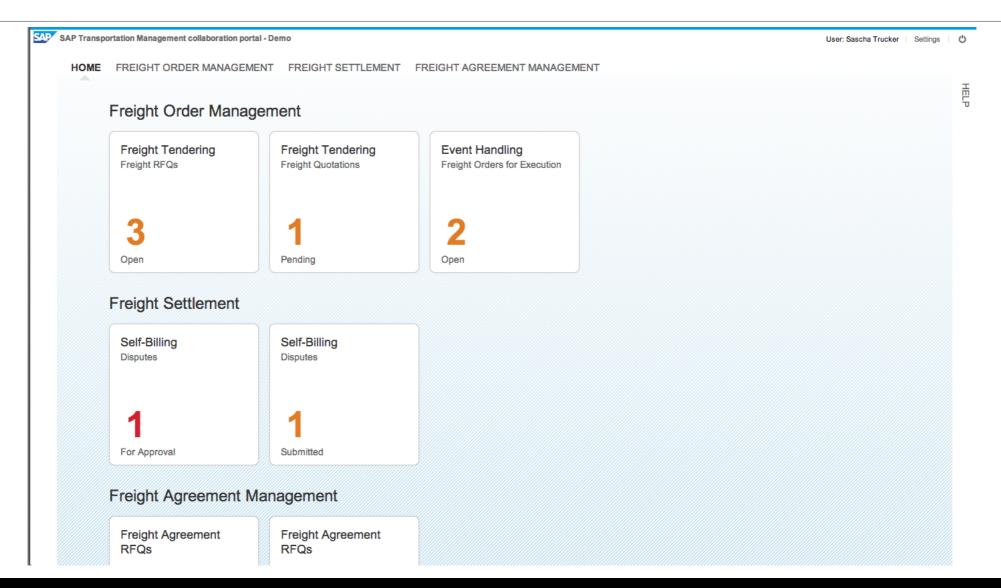
Analytical FIORI Apps EM – Delayed Deliveries POD



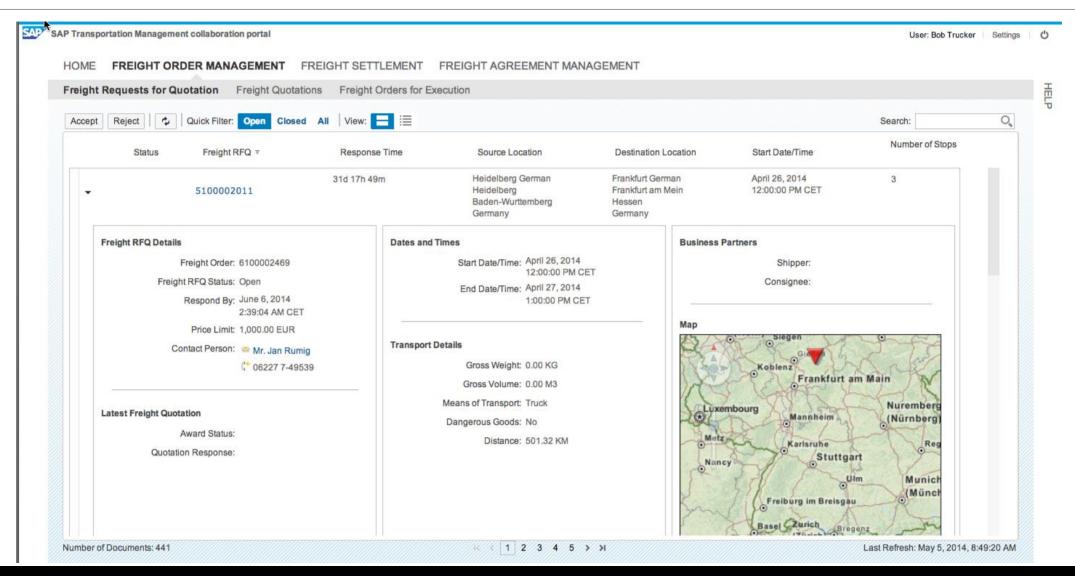
SAP Smart Business for Event Management



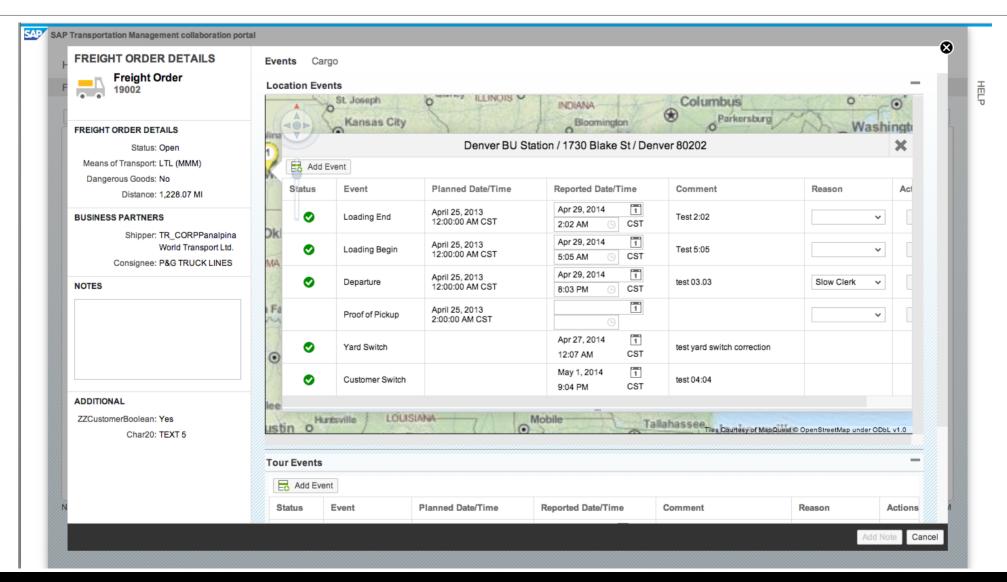
TM Collaboration Portal - Home Page / Landing screen



Freight Tendering - Detail view



Event notification and handling – Event reporting



SAP Supply Chain Execution (SCE) Platform

SAP ERP

- Order-to-Cash
- Procure-to-Pay
- Dangerous Goods Mgmt.

SAP GTS

• Customs & compliance mgmt.

Supply Chain Execution Platform

SAP Transportation Management

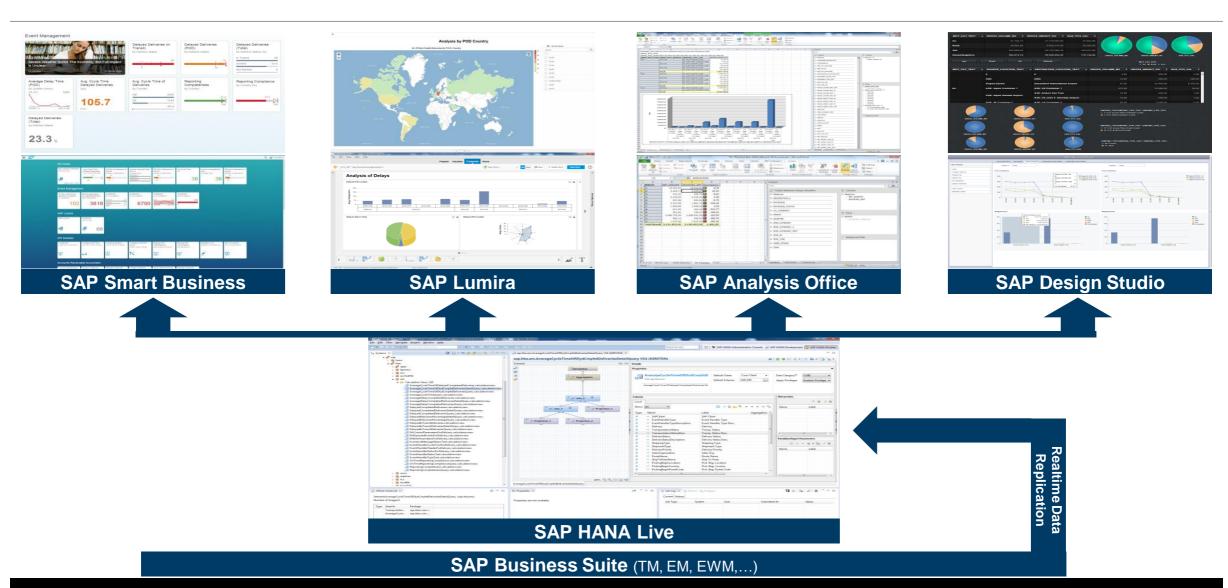
SAP Extended Warehouse Mgmt.

SAP Event Management (Track & Trace)

Supply Chain Execution Platform

- Synchronized solution delivery
- SCE Suite implementation in 1 instance
- Out-of-the box SCE integration

Technical Integration within TM 9.2





Innovations for Operational Risk Management



Ongoing investment: EHS environment, health and safety innovations and roadmap – 5 releases in 3.5 years

Component extension	RTC*	Significant New Functionality
1.0	Dec 2010	Incident Management
2.0	Oct 2011	 Risk assessment 4 types (safety, health, environment, JHA) - risks, hazards, controls, configurable risk matrix IH amounts and OEL comparison
3.0 3.03	Aug 2012 Apr 2013	 Similar Exposure Groups, Personal Exposure Profile Risk-based Health Surveillance Proposal with integration to OH or 3rd party
4.0	Jul 2013	 Risk-based controls inspections Chemical health and safety processes SDS approval, Hazcom, HazMat Inventory
5.0 5.0x	May 2014 3Q planned	 Role-based homepages, Fiori apps, chem h&s (continued) Measurement management
6.0	2015 planned	Emissions, calculations, and reports

^{*}RTC is Released to Customer (General Availability is typically 6 months later)

Our solutions for Environment, Health and Safety

Overview

Proactively managing operational risks to run safer and more efficiently

Solution highlights

- Incident management:
 - Manage and learn from incidents and safety observations to build a proactive safety culture
- EHS compliance and risk management:
 - Identify operational risks and hazards; implement effective controls; develop and execute required occupational health, safety and environmental programs
- Emissions and waste management:
 - Manage air, water and waste emissions for voluntary or regulatory disclosure.
- Management of change:
 - Reduce risks caused by operational changes using risk assessment and approval processes
- Maintenance safety and permit to work:
 - Safely manage maintenance work by using safety plans and work permit systems, including LO/TO isolation processes



Solution today

Component Extension 5.0 for SAP EHS Management – Health, Safety and Environment related enhancements

Risk Assessment incl. Managing chemicals for H&S processes:

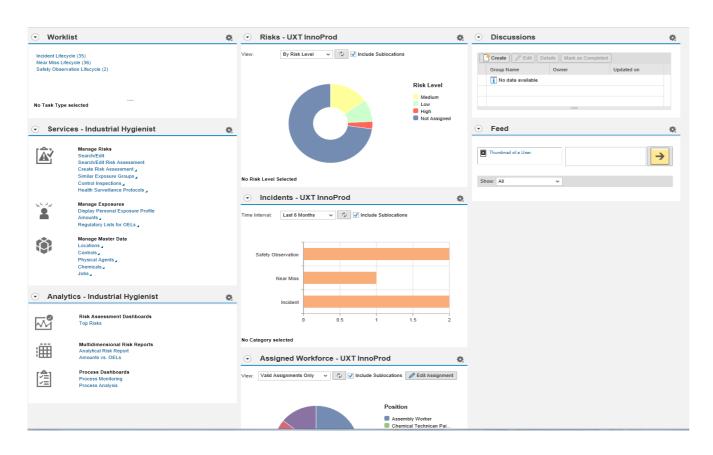
- Homepages Easy Worklist , Services
- Chemical Advanced Search Extract Chemical Data
- Risk Assessment Improved Exposure Analysis
- Chemical Approval Enhanced Exposure information during approval
- Chemical Dialog Better Usability to enter values/ranges with units

FIORI Applications (delivered with FIORI Wave 4):

- Inspect Safety Controls
- Retrieve Safety Information

Component Extension 5.0 for SAP EHS Management – e.g. Home Page Industrial Hygienist

Attractive and Informative Entry Screen for each Role using the Application



Navigation Section

- Quick, lightweight access to assigned work items
- **Access BI Queries**
- Favorite Menu Items

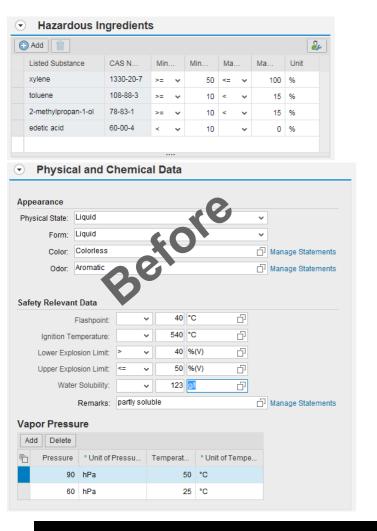
Information Section

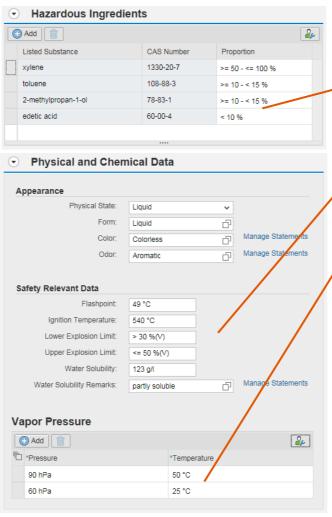
- Charts depicting relevant situations for each role
- "Insight To Action" Paradigm → Direct access to corresponding maintenance dialogs

Collaboration Section (via SAP Jam)

Access to JAM Jam Discussions and Feeds

Component Extension 5.0 for SAP EHS Management – Chemical Dialog – Improved handling of values/ranges





Simplified data entry in the form as it appears on the SDS

Reduced number of entry fields and thus dialog complexity

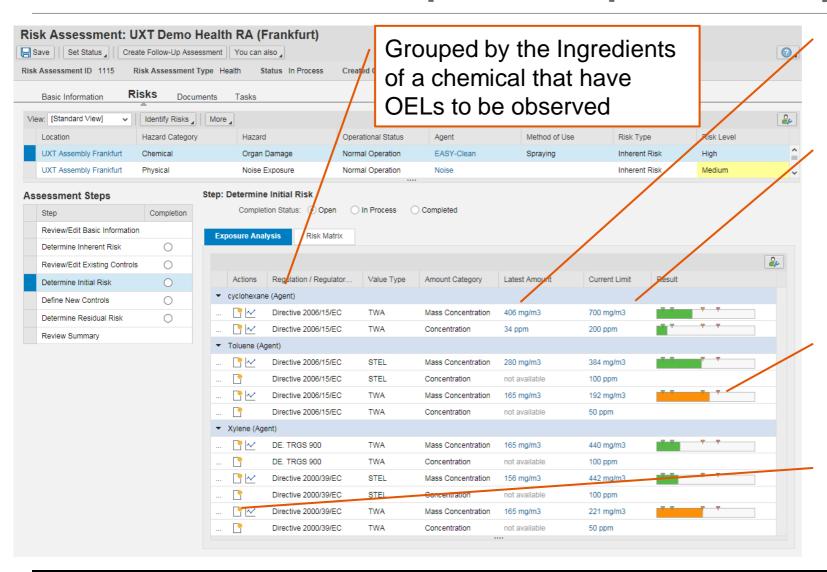
Optimal support to cut-and-paste from an SDS

Data entry is checked and validated in regards correctness to:

- Allowed operators
- Validity of number formats
- Allowed units
- Consistency of ranges

Data is still stored in separate fields (operator, value unit) in order to allow calculations or comparisons

Component Extension 5.0 for SAP EHS Management – Risk Assessment – Improved Exposure Analysis



By default the newest available measurement is shown

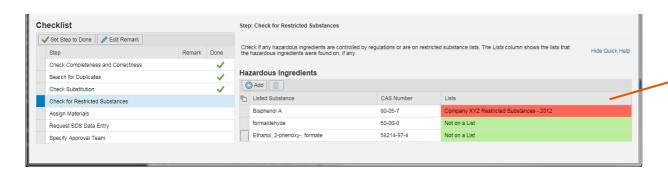
Shows all applicable regulatory lists and the OELs defined there based on country/region of the location

→ No manual selection required anymore

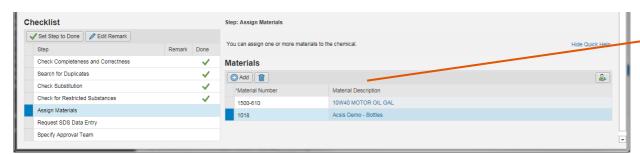
Level of exposure (comparison result of measurement and OEL) is visualized with a color coded bar

Action Icons allow to request new measurements or view measurement history

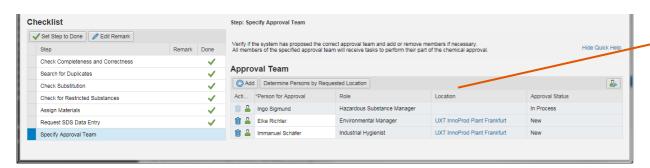
Component Extension 5.0 for SAP EHS Management – **Enhancements Approval Process**



Intuitive visualization of Hazardous Ingredients, that are found on restricted substance lists



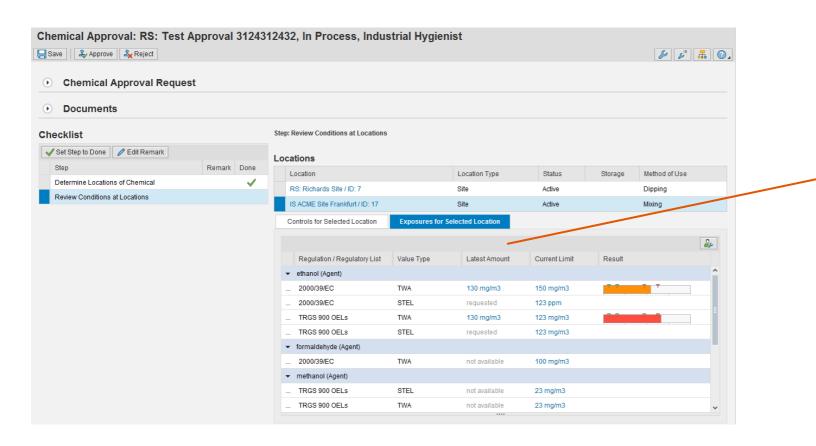
Possibility to assign Material during approval



Visualization from which location a person responsible was determined from

Component Extension 5.0 for SAP EHS Management – Exposure Information during Approval

During Approval of a new chemical the Industrial Hygienist gets an overview of the already existing exposures at a location where the new chemical is going to be introduced.



Lists all existing exposures at the location along with the applicable OELs

→ Allows to decide if the newly introduced chemical might push an exposure over a limit

Component Extension 5.0 for SAP EHS Management – Health, Safety and Environment related enhancements

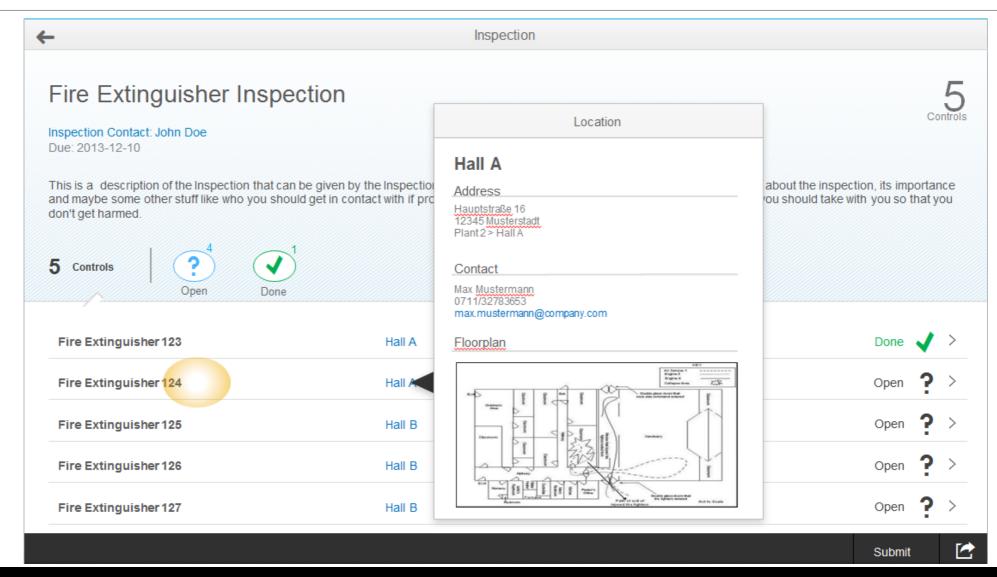
Risk Assessment incl. Managing chemicals for H&S processes:

- Homepages Easy Worklist, Services
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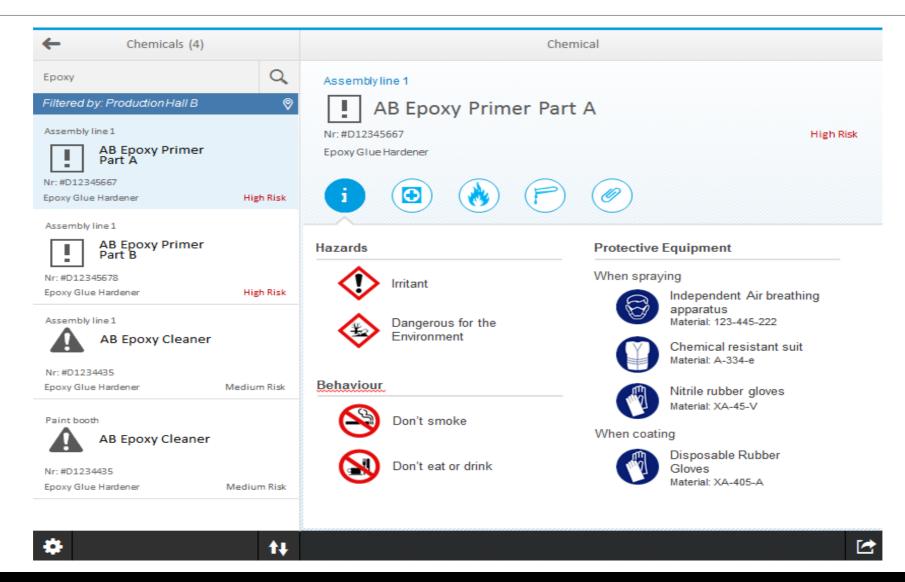
FIORI Applications (delivered with FIORI Wave 4):

- **Inspect Safety Controls**
- Retrieve Safety Information

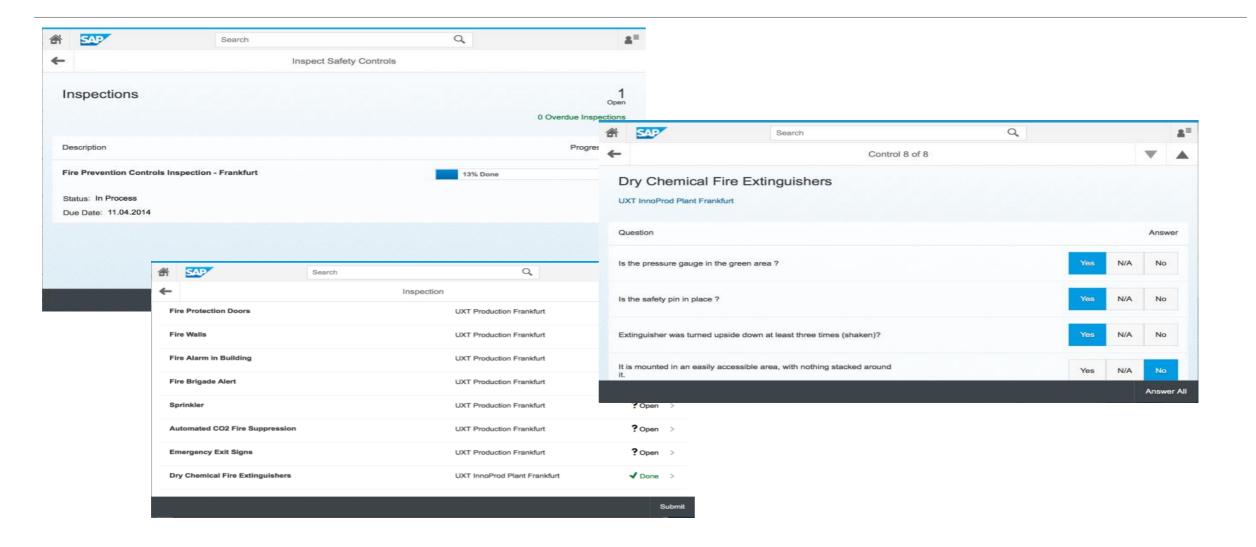
Inspect Safety Controls App



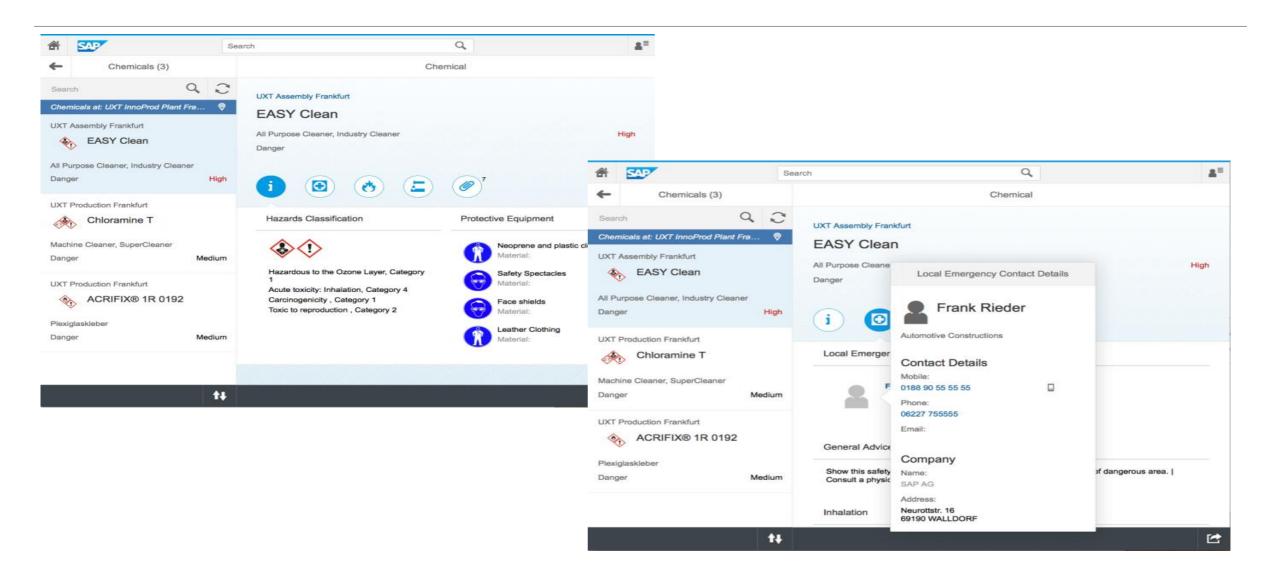
Retrieve Safety Information App



FIORI: EHS Control Inspection



FIORI: Safety Information



Leverage Your ERP Data with Native Integration

Quality Management

Logistics (GR, suppliers, returns, batch release & inventory control)

EAM (test equipment, calibrations)

FICO (quality-related-costs)

Manufacturing (in-process controls, SPC, deviation mgmt.)

Customer Service (complaints)

Enterprise Asset Mgmt

FICO (cost tracking)

Procurement

MM (inventory mgmt. mat mgmt)

HCM (scheduling, timekeeping, skills)

EHSM (risks/controls to PM safety plan)

MRS (scheduling)

PS

PPM

Leverage SAP Investment

Business Workflow

Document Management

BI/BW/BOBJ

Mobility

HANA



Management of Change

EAM (Func. Loc, PM not., MM)

EHSM (risk assessment)

EHS Management: HSE

HCM (employee master data, timekeeping)

EAM (Func. Loc., PM not., MM, risk/controls to PM safety plan)

QM (QM notification)

MOC (change request)

FICO (cost tracking)

EHS Management: PSS

SAP ERP Logistics (MM, PP, SD, QM)

Global Trade Services

Transportation Management

Extended Warehouse Mgmt

PLM Recipe Development



Thank you

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